



An Update for Our Patients, and Our Community

March 18, 2020

Illinois Eye Center, along with the entire world, has been facing some increasingly difficult decisions over the past 2 weeks. How to balance the well-being of our patients, our staff, and our community has been an enormous challenge. After careful deliberation, the following temporary changes are being put in place as of **Thursday, March 19, and until further notice:**

1. We will no longer be providing routine eye care - Only urgent/emergent patient appointments will be seen. An Illinois Eye Center staff member will contact you if your appointment is being re-scheduled.
2. Patients will only be seen by appointment – any Walk-in Patient will be screened at the front door, and will be asked to call for a possible appointment.
3. EyeCareTODAY will be discontinued
4. Our Washington and Kewanee locations will be closed
5. Our Optical Department will be closed except for “curbside” or mail delivery of glasses and contacts.
6. Anyone meeting any of these criteria will not be allowed in the Peoria facility:
 - Has COVID-19 (coronavirus) symptoms, including fever, coughing, and any respiratory-related illness
 - Has traveled outside of the United States within the last 14 days
 - Has been in close contact with a person in the last 14 days that has displayed COVID-19 symptoms
 - Anyone accompanying a patient, except if needed for physical or mental assistance
 - Anyone without an already scheduled patient appointment
 - All external business partners and sales representatives
7. Visitors that accompany the patient for driving purposes, will be asked to remain outside/in their car until the patient completes their appointment.
8. We will be implementing appropriate social separation throughout our Waiting Rooms.

PLEASE continue to call Illinois Eye Center at **309-243-2400** if you are coughing, feverish, or otherwise feeling ill prior to your appointment with us - We will be happy to reschedule your appointment to a day when you are feeling better.

The impact of COVID-19 is an evolving story, so please check back frequently for new updates.

As we all struggle through this crisis together, **Thank You** for trusting Illinois Eye Center with the privilege of providing your eye care, and thank you for helping to keep our community safe.

- ***The Doctors and Leadership Team of Illinois Eye Center***